

QUALITY POLICY STATEMENT

WISEe Cooperative Society Ltd is dedicated to empowering women through the design, delivery, and management of high-quality solar PV training, installation, and consultancy services.

Our commitment to quality is embedded in every aspect of our operations. We strive to consistently meet and exceed the requirements and expectations of our members, customers, and partners, while contributing positively to our community and environment.

To achieve this, we:

- ❖ Understand and respond proactively to customer and member needs, feedback, and complaints.
- ❖ Design and deliver services that meet applicable statutory, regulatory, and contractual requirements.
- ❖ Enhance customer satisfaction through reliable, safe, and ethically delivered solar PV solutions.
- ❖ Establish, monitor, and review quality objectives at relevant functions and levels.
- ❖ Manage our processes effectively, using risk-based thinking to prevent nonconformities.
- ❖ Continuously improve the suitability, adequacy, and effectiveness of our quality management system.

Top management is fully committed to:

- ❖ Providing strategic direction and resources for quality objectives.
- ❖ Promoting a customer-focused culture throughout the cooperative.
- ❖ Ensuring the integrity of the quality management system when changes are planned.
- ❖ Conducting regular management reviews and internal audits to drive improvement.

Through these efforts, WISEe strives to be a trusted provider of renewable energy solutions, promoting gender equity, supporting local livelihoods, and empowering communities through sustainable energy.



The Chairperson

Date: 5th January 2026